Abu Dhabi Headquarter

- 45020, Abu Dhabi, U.A.E+9712 642 3372
- **(=)** +9712 642 3352

Dubai

- @ 124726, Dubai, U.A.E
- +971 4 570 6041+971 4 570 6047

OMAN BRANCH

- @ 176-B.C, Alqur, Muscat, Oman
- **4968 4502981**
- **a** +9712 4502757

Other Branches:

Al Ain Umm Al Quwain Ras Al Khaima Fujairah Ajman

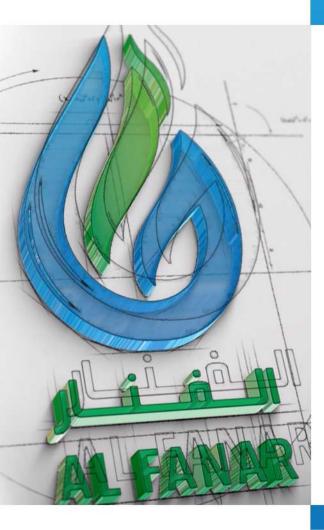
- alfanarg@emirates.net.ae
- www.alfanargas.com



مجموعــة الفنــار للغــاز **AL FANAR GAS GROUP**

U.A.E NATIONAL COMPANY





INTRODUCTION

Al Fanar Gas is one of the U.A.E's leading and best gas companies that specialized in Liquefied Petroleum Gas (LPG) Distribution, Engineering, Construction, and procurement of Synthetic Natural Gas (SNG) and Natural Gas (NG) pipeline and systems to thousands of homes, businesses and UAE's most iconic buildings.

Our gas services include Operation, Maintenance, Metering, and Billing. Our experts drive innovation by providing consultation, design and feasibility studies for all types of gas projects, while our trading arm delivers some of the world's most advanced oil and gas equipment from reputable Manufacturers around the world to all our Projects. Finally, Al Fanar is proud to be ADNOC's largest LPG Distributor and Natural Gas Billing & Collection Service provider.



32 YEARS
PROVIDING UAE ENERGY NEEDS







The founder, Mr. El Gebely has established the group with a vision that complies with a wise leadership of U.A.E. Headquartered in Abu Dhabi since 1990, Al Fanar has expanded and has established fully operational branches in Dubai, Al Ain, Fujairah, Ajman, Ras Al Khaimah, Umm AL Quwain and Oman.

OUR MISSION

OUR VISION

To be the leading service provider of Gas Distribution, Operation and Maintenance Services, supported by the latest technology in Energy Solutions along with the implementation of *safety* measures and provides clients with the most competitive prices for our services without compromising quality.



YOUR SAFETY IS OUR PRIORITY

To achieve our continues client satisfaction, AI Fanar is persistent to enhance our services by utilizing the latest technology in the gas sector and being the best energy provider to our valued clients, in parallel to ensuring that safety is outmost priority. AI Fanar is transparent to new opportunities and partnership that aims to strengthen and widen our service quality to an international level.

QUALITY IS OUR STANDARD





OUR ACHIEVEMENTS

Al Fanar Gas Group is certified by ADNOC in country value program or ICV, an initiative designed to achieve the optimum value from UAE nation's oil and gas resources. Al Fanar has been recognized as ADNOC's biggest LPG distributor in Abu Dhabi.

We have successfully installed over 1,800 gas projects across the Emirates and operating 90% of the UAE hospitality sector. Our gas systems cover 70% of Abu Dhabi, Dubai, and Northern Emirates' most iconic projects. As an authorized distributor for LPG from ADNOC, we have distributed more than 50 million liters of LPG, thanks to our huge fleet of road tankers.

Al Fanar has 32 years of experience in Operation, Maintenance, and Gas Distribution using the highest technical standards in the gas industry. Al Fanar is recognized as a market leader by all concerned authorities and stakeholders.







OUR INNOVATION

Al Fanar is a pioneer in bringing the latest gas energy technology in UAE



SYSTEM

NETWORK Emirate of Abu Dhabi to design, procure and install a natural gas network in residential Emirate of Abu Dhabi. The installation took place in Al Raha local charging kiosk in Gardens Phase 1.2.3.4 Al Bustan Complex. and 5 and now ser-

NATURAL GAS

vices over 1.370 villas.



SMART METERING

SNG SYSTEM

Al Fanar was the first

company to install a

Dhabi. Designed and

build gas infrastructure of Al Reem Island UAE to implement a smart metering system to stream-line the pro-Dhabi. The system was cess of gas monitoring custom-designed to fit and payment in Etihad ADNOC and GASCO Towers Complex . A pay for their energy by topping up a handy a



SMART METER READING

Smart metering system to stream-line the process of gas monitoring pre-payment meter pay for their energy by topping up a handy a local charaina kiosk.



REMOTE READING

Al Fanar is the first to introduce to the UAE. Reading (AMR), a technology platform meter reading process. Thanks to the takes place automatidisturbing the client.

DIGITALIZATION

A change in the conventional approach of business to digitalization in order to enhance customer service. Transactions are created through Digital Platform through an Application that is connected to our ERP system. This improves the productivity and real time information updates. This is also our first initial step on going paperless.













OUR SERVICES

CONSTRUCTION & ENGINEERING

In the construction sector we ensure that all phases project is completed per the required time equired

- Design Consulting Supply
- •Installation •Testing & Commissioning of Gas Systems.

Our Engineering Department takes the major steps in gas system design involved in - External & internal installation of Central Liquefied Petroleum Gas (L.P.G.); Natural Gas (N.G.) and Synthetic Natural Gas (S.N.G.) in the following segments:







Residencial Commercial













SAFETY IS OUR

Our HSE makes sure that safety standards are always maintained and practiced, for the safety of our staff and our valued clients, Al Fanar Gas Team weekly and monthly safety training is being carried out to be always informed and updated regarding HSE protocol.

Al Fanar's commitment to give our clients better and safer service, In line with Al Fanar #SafetylsOurPriority, 97% of Al Fanar employees has been vaccinated for the safety of our staff and our valued customer.





OUR FLEET OF ROAD GAS TANKERS

Al Fanar Gas Group distributes more than 50 million liters of bulk LP gas per year, with a potential growth of more than 10% annually.

To enable this distribution network, Al Fanar Gas Group owns a huge fleet of LPG road tankers and semi-trailers that covers the majority of UAE & Oman.



OUR SERVICES

OPERATION MAINTENANCE & 24/7 EMERGENCY SERVICES

Al Fanar is fully equipped to handle any type of gas emergency.

Our Call Center is managed by qualified agents to deal with a variety of emergencies. Operation and Maintenance service for all gas systems which are being carried out and supervised by experienced specialists that are placed in strategic locations and can be instantly dispatched to the location of the incident.

OPERATION & MAINTENANCE FULLY EQUIPPED VEHICLES

Our highly skilled Team respond to every gas emergency calls with a fully equipped **Emergency Response Vehicle** that is designed to respond to any type of Gas emergency.



MAJOR ACHIEVEMENT

Al Fanar Gas Group has signed a four-year contract with AD Ports Group for Operation & Maintenance and Meter Management of







OUR OPERATIONS AND MAINTENANCE DEPARTMENT BOASTS A TEAM OF INTERNATIONAL EXPERTS THAT OPERATE ON A 24/7 BASIS TO DELIVER THE FOLLOWING SERVICES:



Inspections of new & existing gas installations



and recommendations



The arrangement permit requirements



The operation and maintenance of any SNG stations and LPG



Design, manufacture and commission of PRSs and PRDPs



Gas-type facility design,

modification and installation

Recommendations and installations of aas detection systems



Immediate first response to emergencies

OUR SERVICES

Our Procurement is based on competitive tendering and on the principle of non-discrimination and equal treatment of suppliers. transparency, Developes, integrates and implements procurement strategies to achieve the best possible.

Our warehouse is fully equipped with the state of the art Storage Facility which is Rack Supported Mezzanine. customized through Tier

Managed by one of our Subsidiary



OUR **AGENTS**

Partners from around the world providing the highest quality products represented exclusively to AI Fanar in UAE and Oman.



OUR **CLIENTS**

We work with our clients, diligently to ensure that the needs of our clients come first. To us, every client is an opportunity to grow and discover better and newer ways of making things work. By mobilizing the right people, skills, and technologies.

We not only make our clients feel important, we make them feel valued. Following are few of our prestigious clients.



















































































































































24/7 CUSTOMER CARE SERVICE

At Al Fanar, we consider our clients to be our partners and most valuable assets. We are committed to anticipating all clients' concern and providing solutions.

ABU DHABI & DUBAI HOTLINE

HOTLINE NO: 800-2532627 | 800- ALFANAR EMAIL: CUSTOMERCARE@ALFANARGAS.COM

DAMAC HOTLINE

HOTLINE NO: 800-253427 | 800- ALFGAS EMAIL: CUSTOMERCARE@ALFANARGAS.COM

































First · Different · Unique

DUBAI DUBAI DUBAI DUBAI























INTERCONTINENTAL AL AQAH



ROTANA AL AQAH



RADISSON BLU - DIBBA



ROYAL M HOTEL



NOUR ARJAAN BY Rotana



NOVOTEL & IBIS HOTEL



FUJAIRAH MALL





INFLIGHT Catering MC13











NIZWA GRAND MALL

SUNDUS ROTANA

ROYAL OMAN POLICE GENERAL HOSPITAL

SARAYA BANDAR JISSAH

JASMINE COMPLEX